**POSITION TITLE: Helpline Volunteer**

**HOURS AVAILABLE: M-F 5pm-9am; Sat-Sun 9am-9am (Volunteers would be taking 1 week shifts on a rotation).**

**REPORTS TO**: **Volunteer Coordinator**

Tides of Change (ToC) is a private non-profit organization established in 1982, serving Tillamook County, Oregon, and is the primary community-based advocacy service for survivors of domestic/dating violence, sexual violence, stalking and trafficking. Our services include a 24-hour helpline, a confidential shelter, a drop-in advocacy center, counseling, and therapeutic art and support groups.

**Position Summary:** Helpline Volunteers would be providing advocacy services after hours on our 24/7 Helpline. Helpline volunteers will provide crisis intervention, emergency and support services for victims of domestic/dating violence, sexual violence, stalking, and trafficking. Must be able to respond at the hospital for sexual assault response.

All persons of every race, ethnic background, spiritual belief, economic status, gender identity, sexual orientation, age or personal ability, are equally affirmed into membership, leadership and employment at Tides of Change and are welcomed and strongly encouraged to apply.

**Primary Duties and Responsibilities:**

* Safety Planning
* Crisis Intervention
* Information and Referrals
* Sexual Assault Hospital Response

**Qualifications and Skills-Required:**

* Crisis management experience
* An understanding of domestic violence, sexual assault, and oppression
* Ability to work with diverse groups of people including all ages, races, backgrounds, religions, etc.
* Strong communication and collaboration skills
* Must be willing to complete the required 40 hour Domestic and Sexual Violence Training
* Must be 18 and older
* Must have access to transportation for all hours on the helpline

**Qualifications and Skills-Preferred:**

* Bilingual in English/Spanish
* Previous completion of a 40-hour Domestic and Sexual Violence Advocacy Training

**To Apply:**

* Complete and submit an application in person at 1902 2nd Street, Tillamook or by email [Eleanor@tidesofchangenw.org](mailto:Eleanor@tidesofchangenw.org)
* Applications can be found on our website or picked up from our office